

TransAct Phone Tree

GREETING

- 1 Account Information
- 4 Report a Lost/Stolen Card

- Account Access
- Validate Caller

COMMON MENU

- 9 Repeat Menu
- * Previous Menu
- 8 End Call
- 0 Call Center Representative

MAIN MENU

- 1 TRANSACTIONS

- 2 INQUIRIES

- 3 CHANGE PASSWORD

TRANSACTION MENU

- 1 Transfer Funds
- 2 Withdraw by Check
- 3 Stop a Check

TRANSFER MENU

- 1 Draft/Money Markets
- 2 Share Account
- 3 Loan Account

INQUIRY MENU

- 1 Balance on Accounts
- 2 Specific Account Info

ACCOUNT INQUIRY

- 1 Drafts/Money Markets
- 2 Share Accounts
- 3 Loan Accounts
- 4 Share Certificates

Change Pin

CHECKING INQUIRY

- 1 Recent Transactions
- 2 Debit Transactions
- 3 Specific Transactions
- 4 Dividends
- 5 Balance

SAVINGS INQUIRY

- 1 Recent Transactions
- 2 Specific Transactions
- 3 Dividends
- 4 Balance

LOAN INQUIRY

- 1 Recent Transactions
- 2 Last Payment
- 3 Next Payment
- 4 Payoff Amount
- 5 Repeat Balance Info

Share Certificates

- 1 Recent Transactions
- 2 Specific Transactions
- 3 Dividends
- 4 Balance

SPECIFIC CHECKING TRANSACTIONS

- 1 Debit Transactions
- 2 Withdrawals
- 3 Deposits
- 4 ATM
- 5 Specific Check
- 6 Last 5 Checks

SPECIFIC CHECKING TRANSACTIONS

- 1 Withdrawals
- 2 Deposits
- 3 ATM